



# Healthwatch Rotherham Volunteer

As a Healthwatch Rotherham Volunteer you will help to deliver an effective Healthwatch service in line with current legislation.

## Develop your professional skills in a friendly & engaging environment

Volunteering with us is a great way to sharpen your existing skills and develop new ones. A volunteer position can help provide useful experience for your CV as well as giving you an opportunity to learn and improve on your areas of interest such as design and marketing, planning and administration or leading a project.

## Help people in your community have their say on health and social care

Our volunteers play a vital role speaking to local people about their experiences and giving them opportunities to share their views and ideas for how services can improve. Many of our volunteers spend time in our community finding out what people think of local services and raising awareness of Healthwatch.

### Help improve local services

We train our volunteers to visit health and social care services and report on people's experiences. You might be observing the service, gathering the views of patients, residents and staff, and contributing to reports which highlight your findings.

### Help raise awareness of Healthwatch

As a volunteer, you will be attending community events to raise awareness of Healthwatch and encourage people to share their feedback on health and social care in our community.

### Why should you be a Healthwatch Volunteer?

Healthwatch Rotherham is the only champion for people who use health and social care services in Rotherham.

We are passionate about providing a listening ear to the Rotherham Community.

We are looking for volunteers who would be willing to work with us in their own localities to help us to engage with the public over specific issues.

#### What will the role involve?

- Going along to local events and telling people about our work
- Helping us carry out surveys and engagement
- Giving out information to local people

## Are you:

- Able to commit to 1 day per week
- Open minded and non-judgemental
- Good at communicating and listening
- IT literate and comfortable in using computers for research and case recording

## What will you get from volunteering with us? You will:

- Make a difference to Rotherham people's lives
- Learn new skills
- Meet new people
- Boost your CV and improve your job prospects
- Experience an excellent free comprehensive training programme
- Get support and guidance from a dedicated and friendly team
- Have all reasonable expenses paid

You will have regular contact with a member of the Healthwatch team to provide you with support and guidance throughout.

### Disclosure and Barring Service (DBS) Check

Depending on your commitment, this role could involve working with children / adults at risk Healthwatch Rotherham requires a Basic DBS check.

#### How to apply

You can apply for this role by visiting Go to <a href="http://www.citizensadvicerotherham.org.uk/volunteering/">http://www.citizensadvicerotherham.org.uk/volunteering/</a>

#### Or email:

# volunteer@citizensadvicerotherham.org.uk

More information can also be found here: https://healthwatchrotherham.org.uk/

Please outline any accessibility requirements that you may have in the application form.

We look forward to hearing from you.